

## Letter from our President and Chief Executive Officer, Todd Wilkinson

To our customers, colleagues, partners, and communities:

As the leading provider of trusted identities, payments, and data protection, Entrust has been committed to protecting identities and data for more than 50 years. Our goal is to carry this commitment from our innovative products and services to the way we run our business, advance our company culture, and support our communities – both in our industries and the places where we live and work.

That's why the Entrust Environmental Social Governance (ESG) program arises from the values expressed in our tagline – SECURING A WORLD IN MOTION™. Our ESG mission promotes security and identity in a fast-changing world with concrete programs that support the environment; promote diversity, equity, and inclusion; ensure ethical business conduct; and positively impact the communities where we live and work. Our ESG initiatives are part of a formalized program that has senior leadership oversight and cross-functional involvement.

## Our ESG focus areas include:

- Access and Affordability We are actively working to ensure that our products and services, including our websites, meet internationally-recognized standards for accessibility.
- Business Ethics Our Code of Ethics, which all colleagues annually attest to, is available here.
- Community Our Entrust Cares initiative empowers our colleagues to positively impact our communities around the world through local, on the ground charitable efforts.
- Data Privacy and Security We are committed to protecting and securing data. We maintain an ISO 27001 certification as an organization as well as numerous other security certifications specifically related to our product and service offerings. Learn more about our security program <a href="here">here</a>. We also have a robust, ISO 27701-certified data privacy program built on the General Data Protection Regulation (GDPR) framework that keeps pace with evolving data privacy legislation across the globe. Learn more about our data privacy program <a href="here">here</a>
- Diversity, Equity and Inclusion Entrust has established concrete goals to build a more diverse workplace and supplier base. We actively promote an inclusive and welcoming culture across our business through our Entrust Includes initiative and we look for suppliers that embrace similar values through our formalized supplier diversity program. Learn more about the Entrust culture <a href="here">here</a>.

- Environment Our goal is to manage our manufacturing, warehousing, distribution, and
  office facilities to minimize ecological impact. Entrust maintains an ISO 14001
  certification at its headquarters and principal manufacturing facility and is working to set
  organizational carbon reduction goals to achieve net zero carbon emissions by 2050.
  We also comply with important environmental measures such as REACH, RoHS and
  Proposition 65 where applicable to our business. Read more here.
- Ethical and Diverse Supply Chains Entrust has a robust due diligence program in
  place to ensure we only partner with ethical and responsible third parties. Our due
  diligence controls include, but are not limited to, ensuring our partners and suppliers are
  compliant with anti-bribery/anti-corruption laws, utilize fair labor practices (including the
  absence of conflict minerals) and are committed to responsible environmental
  stewardship. Read our Anti-Corruption policy <a href="here">here</a>. In addition, Entrust is committed to
  diversity within our supply chain. Our Supplier Diversity Program identifies opportunities
  to increase our purchase of goods and services from qualified small and diverse
  businesses.
- Human Rights Entrust has robust measures in place to combat labor trafficking and human slavery. Read our policy <u>here</u>.
- Product Quality and Safety Entrust maintains an ISO 9001 certification to ensure our products and services meet the most demanding industry standards. Learn more here.

While Entrust has robust ESG initiatives in place, there is always more work to be done. We look forward to joining our customers, colleagues, partners, and communities to build a more prosperous, safe and secure world. We hope you will join us in our journey, and we look forward to sharing our progress with you.

Respectfully,

Todd Wilkinson

President and CEO

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**Entrust Corporation**